**Richmond Hill Lawn Bowling Club - Membership Satisfaction Survey (Spring 2019)**

Please help us improve by filling in the survey below.

1. How would you rate the club, OVERALL? (Check one only)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ❑ | Poor |  |  | ❑ | Fair |  |  | ❑ | Good |  |  | ❑ | Very Good |  |  | ❑ | Excellent |

1. How would you rate the club, for being a good VALUE for money? (Check one only)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ❑ | Poor |  |  | ❑ | Fair |  |  | ❑ | Good |  |  | ❑ | Very Good |  |  | ❑ | Excellent |

1. What are all the things you like about the club?

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1. What, if anything, would you like to see changed or improved?

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1. A) Last year there was a member run **mid-week** ham lunch for a cost of $5. If there were more of these types of lunches (Ham, BBQ, etc) about how many times do you think these mid-week lunches should be run?

❑ Once during the season

❑ Monthly

❑ Not at all and/or I can’t attend mid-week lunches

B) How likely are you to attend **lunch** if it was held on the following days? Check all that apply:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Not at all | Not very likely | Maybe | Very Likely |
| Tuesday |  |  |  |  |
| Thursday |  |  |  |  |
| Saturday |  |  |  |  |
| Sunday |  |  |  |  |

1. We have just launched a Facebook Page for advertising purposes and are considering setting up a members only group to allow us to share information amongst ourselves. We would like to understand your use of Facebook. (Please check the box that best applies to you).

❑ I have a Facebook account and use it at least daily.

❑ I have a Facebook account and use it at least once a week

❑ I have a Facebook account and use it less often than once week

❑ I don’t use Facebook

**Continued-->**

1. Which days and time of the week do you think you will most likely attend this year (please check all that apply)

|  |  |  |
| --- | --- | --- |
|  |  | Mark with an X if you think you’ll attend this day/time |
| Monday | 7:00pm - Points Night, $2 |  |
| Tuesday | 10:00am – Tag draw |  |
| Tuesday | 12:30pm – arrange your own |  |
| Tuesday | 7:00pm - arrange your own |  |
| Wednesday | 10:00am – arrange your own |  |
| Wednesday | 7:00 pm - Tag Draw: Aussie Pairs |  |
| Thursday | 10:00am – Tag Draw |  |
|  | 7:00 pm - Tag Draw |  |
| Friday | 7:00pm - arrange your own |  |
| Saturday | 10:00am – Tag Draw: 4321 |  |
| Sunday | 1:30pm – Tag Draw |  |

1. We are considering using one of the Tuesday, Wednesday or Thursday morning slots to run a game with refreshments for $2 (coffee/tea, snack) either before or after. The game would be limited to 6 ends. How interested would you be in this concept? Refreshments would be optional.

Not all interested (1)…………………………………………………………………………………………………………………Very Interested (5)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ❑ | 1 |  |  | ❑ | 2 |  |  | ❑ | 3 |  |  | ❑ | 4 |  |  | ❑ | 5 |  |  |

1. About how long have you lawn bowled?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ❑ | 1-2 yrs |  |  | ❑ | 3-5 |  |  | ❑ | 6-10 |  |  | ❑ | 11-15 |  |  | ❑ | >15 |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

1. Are you: ❑ Male ❑ Female
2. What is your age? ❑ <18 ❑ 19-35 ❑ 36-50 ❑ 51-65 ❑ 66-75 ❑ 76+
3. Do you have any final comments or suggestions?

|  |
| --- |
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Please PRINT your name, if you are ok with us following up with you to better understand your comments.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Name)

Please drop survey off in the box located in the club, or return via email to Monikajambrovic1@gmail.com.

*Thank you from the RHLBC Executive Committee*.